

Guarantees

As one of the leading European window and door producers, Internorm can look back on 75 years experience in product development and quality assurance. Our name stands for products of extraordinary reliability and durability. This we can guarantee:

12

year guarantee

- Against the discolouration and cracking of surfaces of aluminium window and door profiles coated with highly-weatherproof fine-structured colours.

10

year guarantee

- Against the discolouration and cracking of the surfaces of white UPVC window and door profiles.
- Against the discolouration and cracking of the surfaces of UPVC foil-coated window and door profiles inside.
- Against the discolouration and cracking of the surfaces of anodized or powder-coated aluminium window and door profiles.
- Against condensation between panes of insulated glass.
- On the performance of the material combination of wood, thermo-foam and aluminium profiles for EDITION and EDITION4 on adherence to the Internorm fitting and maintenance guidelines.
- On the performance of the adhesive and sealing of insulated glass panes with the window profiles of EDITION and EDITION4 and GENION on adherence to the Interior fitting and maintenance guidelines.

5

year guarantee

- For PVD-coated entrance door handles against corrosion, if there is no mechanical damage.
- Against the discolouration and cracking of the surface of door panels.

3

year guarantee

- Against the discolouration and cracking of the surfaces of UPVC roller blind profiles
- Against the discolouration and cracking of the surfaces of anodized or powder-coated aluminium roller blind and Venetian blind profiles.
- On the performance of the window and door mountings on adherence to the Internorm fitting and maintenance guidelines.

30

year
guarantee

In addition Internorm also guarantees that Internorm products can be repeatedly repaired so that their functionality is ensured or maintained for a period of 30 years. This, however, only applies if the frame construction (=frame and wing) show no signs of damage. The 30-year period begins with the production date. The service and materials, work etc. Necessary to maintain the level of functionality are charged in accordance with the respective cost unit rates applicable at the time.